You are getting the authentication error because the email that is selected in Canvas is not the same email used to authenticate you in Zoom. We can fix this error by adding in and selecting your alternate WNMU email in Canvas.

1. Navigate to your Canvas settings
2. Click + Email Address in the upper right hand corner in the Ways to Contact section
3. Add in your alternate WNMU email address (It will be in the firstname.lastname@wnmu.edu or firstinitiallastname#@wnmu.edu format)
4. Click Register Email
5. Check your email inbox and confirm the email registration
6. Go back to the Ways to Contact section in your Canvas Settings and verify that the new email address is the one that is starred
7. Go to Zoom LTI to verify that the error has gone away and your services are operational